



Thorpe Farm Centre Rules and Regulations

Seasonal Park

We ask that you adhere to the following rules when visiting your caravan at Thorpe Farm Centre to ensure the safety and enjoyment of all guests.

Please be aware that Thorpe Farm is a working farm and all areas of the farmstead are strictly out of bounds to the public for your own safety.

Occupiers are responsible for their own conduct and the conduct of their children, who should be supervised at all times.

We expect everyone to have courtesy, respect and consideration at all times to all neighbours and caravan owners. Bad language, unruly and intimidating behavior will not be tolerated.

1 – Fire

All caravans must be fitted with a fire extinguisher. In the event of fire:

1. Ensure the caravan is evacuated.
2. Raise the alarm.
3. Call the Fire Brigade.
4. Alert the park owners.

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2 – The Courtyard -Reception, Farm Shop and Restaurant

The Reception, Farm Shop and Restaurant are open 9.00am to 5.00pm Monday to Sunday (Thorpe Farm reserves the right to change these times should it be necessary). During the summer months extended hours may be offered. Opening times will be published at the entrance to the premises.

Useful Telephone Numbers:

Owner – Paul Barks – 07909 910255

Barnard Castle Surgery Appointments – 01833 690408

Barnard Castle Visitor Information – 01833 638212

Local tourist information is available at the Shop. For more information on the area, please do not hesitate to ask.

3 – Caravan Awnings

The use of Electric or Gas heaters in awnings is strictly forbidden.

4 – Insurance

Thorpe Farm Caravan Park accepts no responsibility for loss, damage or theft of any property, including vehicles, caravans, and contents thereof.

Customers must ensure that they have adequate insurance and their property is secured at all times.

5 – Speed Limit

The speed limit on-site is 5mph. As there are often young children playing, we ask you to take special care when driving on-site.

6 – Cars

Maximum of two vehicles are allowed per pitch and must be parked in the allocated place on the pitch. Extra cars must be parked in the car park. Cars must not be parked on the roads or obstructing any other pitch including entrances and exits.

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7 – Commercial Vehicles

Parking of Commercial Vehicles on site must be discussed with the owner prior to arriving.

8 – Electric Vehicles

Electric vehicles must not be charged anywhere on site including your pitch electric point. Please use the nearest electric point at Greta Bridge.

9 – Generators

Generators are not allowed on site.

10 – Barbecues & Fire Pits

Barbecues and Fire Pits may be lit provided they are in enclosed containers and raised off the ground. Please ensure the smoke and fumes do not annoy other site users. Fires must be extinguished by 10:30pm.

11 – Dogs

Thorpe Farm is a dog-friendly caravan site. However, we request that dogs must be kept on a leash at all times whilst on-site. Please be courteous and always clean up after your dog. There is a maximum of two dogs per pitch. Make shift dog pens and/or fencing are allowed whilst you are here with your dogs, but must be taken down when you return home at the end of each visit.

Our dog walking area is superb so please feel free to have a wander with your dogs, where they are able to run free but please remember to clean up after them and respect other walkers who may not be as dog friendly!

12 – Fencing

Fencing on site is allowed when visiting however it must be approved by management and must be taken down when you finish your visit.

13 – Windbreakers

Windbreakers are allowed to be used whilst at your caravan so long as they are on your pitch, and they must be taken down when you finish your visit.

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14 – Artificial Grass

Artificial grass is allowed so long as it lies within the border of your pitch, no artificial grass can cover any real grass on site.

15 – Pitch Presentation

When you are not at your caravan your pitch should be left with just your caravan and your awning visible, any tables, fencing, windbreakers, chairs, benches, BBQ's, firepits and anything else you would use outside of your caravan, whilst visiting, should be stored in your awning. Management reserves the right to remove any items that are left outside.

15a – Water Bottles and Waste Boxes

As well as the items mentioned in the previous rule we need you to take your water and waste containers into your caravan awning or ensure that they are fully under your caravan when you are not here. Again, we ask this from a maintenance perspective to reduce potential damage.

16 – Washing Lines

Washing lines and rotary airers are allowed however when they are not in use they need to be stored away in your awning or caravan.

17 – Gazebos

Any use of gazebos needs to be discussed with management prior to use.

18 – Site Fencing

The fencing around the park is not to be decorated or altered in any way, imitation fencing or coverings are not allowed to be attached to the fences. Management will remove all such items should they appear.

19 – Storage Boxes

Each pitch is allowed a maximum of **two** storage boxes, they must be located either at the back of your caravan or to the side where your awning is.

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20 – Ornamentation around your caravan

We request that you refrain from having excess amounts of ornamentation around your caravan. The management reserves the right to remove ornamentation should it deem necessary. Please check with the management if you are unsure.

21 – Wildlife & Vegetation

Respect of the flora and fauna on the park is expected. Please do not allow children to climb, break or otherwise damage the trees and bushes.

22 – Noise

Please keep noise to a level which will not disturb other site users. Quiet from 10.00pm around your caravan and awning and silence during the hours of 11pm until 7am.

23 – Bicycle and Motorized Toys

Cycling is permitted on site and on the adjoining bridleway. Any form of motorized toy must be discussed with management prior to bringing it to site.

24 – Cleanliness

We make every effort to keep the site facilities clean and tidy and ask for your assistance in maintaining this standard by using the refuse bins and chemical disposal points provided, and by leaving all facilities clean after use. Please adhere to all the signage around these points and in particular regarding any current Covid19 regulations. Please report any issues to reception.

25 – Rubbish Disposal

All rubbish and waste must be disposed of at the refuse area. Only dispose of domestic waste into the bins provided. Disposing of anything other than domestic waste will result in a fine of £100. If there are any issues with disposing of something yourself, please contact management for advice.

26 – Visitors

Visitors must come to the Courtyard to sign in and collect a visitation card for any vehicle that they take onto the park. If visitors are coming outside of the opening hours of the Courtyard prior notice from the seasonal pitch holder will be required.

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27 – Play Areas

The use of the play areas are entirely at the users risk and children under 10 must be supervised by an adult at all times. Please remind your children that respect for the equipment and others using the play area will be expected. If damages or breakages to equipment occur from misuse charges will be applied. Please inform the management should this occur.

Children must leave the play areas at dusk or 10.00pm at the latest.

28 – The Pond

Children must be accompanied at all times when near the pond. Paddling and bathing in the pond is dangerous and strictly prohibited. Buoyancy aids are located near the pond.

Fishing does not require a license and is on the basis of catch and return, day tents are allowed however they need to be taken down and packed away before the fishing curfew of 10:00pm. Do not leave tents or rods unattended at any time during the day. Please pack up your equipment should you need to leave the pond area.

29 – End of Season/Leaving the Site

We expect your pitch to be left completely free from rubbish and waste. Charges will apply should we need to remove any rubbish or waste.

30 – Removal of your Caravan

Should your caravan be left on pitch or anywhere on site without consent from the management, it will be removed and disposed of in an appropriate manner.

31 – COVID-19

Please take into consideration that COVID-19 is still around and that you should always abide by the most up to date government guidance on social distancing, hygiene, and safety.

32- Drugs & Alcohol

Please drink responsibly, excessive drinking will not be tolerated and illegal substances are strictly prohibited on site.

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33 – Terms and Conditions

The management reserves the right to exclude customers for breach of our terms and conditions.

The management reserves the right to remove any person or property who in its opinion is not suitable to use the Park, or whose behavior is considered by the management to be detrimental to the interests of other guests.

The management reserves the right to change and amend these rules and regulations at any time, should it deem necessary.

Failure to comply with the park rules will lead to eviction from the park. In these circumstances the company shall not be under any liability to the persons involved and shall be discharged from further performance of its obligations. No refunds will be given for early departure from your pitch. All paid deposits are non refundable.

Selling your allocated pitch to another person at any time is strictly prohibited. Management must be informed if you vacate your pitch during the season.

By staying at Thorpe Farm Caravan site you will have agreed to comply with our site rules.

By reading and signing you are agreeing to these rules and guidance.

Print Name..... **Plot No**

Signature **Date**

Acknowledgement Customer Signature

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