



Thorpe Farm Centre Rules and Regulations

Touring Park

We ask that you adhere to the following rules whilst on your Caravan or Camping holiday at Thorpe Farm. This ensures that all site users have the best experience possible.

Please be aware that Thorpe Farm is a working farm and all areas of the farmstead are strictly out of bounds to the public for your own safety.

Occupiers are responsible for their own conduct and the conduct of their children, who should be supervised at all times.

We expect everyone to have courtesy, respect and consideration at all times to neighbours and caravan owners. Bad language, unruly and intimidating behavior will not be tolerated.

Failure to comply with the park rules will ultimately lead to eviction. The management reserves the right to refuse admission to any person, caravan or vehicle and the management reserve the right to evict anyone at any time if their behaviour is deemed to be unacceptable.

1 – Fire

All caravans must be fitted with a fire extinguisher. In the event of fire:

1. Ensure the caravan is evacuated.
2. Raise the alarm
3. Call the fire Brigade.

4. Alert the park owners

2 –The Courtyard - Reception, Restaurant & Farm Shop

The Reception, Farm Shop and Restaurant are open 9.00am to 5.00pm Monday to Sunday (Thorpe Farm reserves the right to change these times should it be necessary). During the summer months extended hours may be offered. Opening times will be published at the entrance to the premises.

Useful Telephone Numbers:

Owner – Paul Barkes – 07909 910255

Barnard Castle Surgery Appointments – 01833 690408

Barnard Castle Tourist Information – 01833 638212

Local tourist information is available at the Shop. For more information on the area, please do not hesitate to ask.

3 – Arrival/Departure

Pitches are available from 1pm on the day of your arrival. You are requested to vacate your pitch by 11:00 a.m. on your day of departure. If you wish to extend your stay, please contact the Reception or Park Manager the day before your expected departure date. If it is possible to extend your departure time there will be a charge.

4 – Late Arrivals

If you arrive after the Reception opening hours, please call the telephone number located on the external door and a member of the team will meet you and take you to your pitch.

5 – Pitches

Please note that when pitching your caravan, due to fire regulations, there must be at least three meters between an awning and a neighboring caravan. For tents, or caravans without an

awning six meters is required. You will be asked to re-pitch if these distances are not adhered to. One windbreak is permitted per pitch, with a maximum of six poles.

Gazebos are permitted on tent pitches at an additional cost.

6 – Caravans Awnings

The use of Electric or Gas heaters in awnings is strictly forbidden.

7 – Insurance

Thorpe Farm Caravan Park accepts no responsibility for loss, damage or theft of any property, including vehicles, caravans, and contents thereof.

Customers must ensure that they have adequate insurance and their property is secured at all times.

8 – Speed Limit

The speed limit on-site is 5mph. As there are often young children playing, we ask you to take special care when driving on-site.

9 – Cars

Only one vehicle is allowed per pitch. There is an additional cost for extra vehicles per pitch. Please remember the 5mph speed limit.

10 – Commercial Vehicles

Parking of Commercial Vehicles on site must be discussed with the owner prior to coming on site.

11 – Electric Vehicles

Electric vehicles must not be charged anywhere on site including your pitch electric point. Please use the nearest electric point at Greta Bridge.

12 – Generators

Generators are not allowed on site.

13 – Barbecues & Fire Pits

Barbecues and Fire Pits may be lit provided they are in enclosed containers and raised off the ground. Please ensure the smoke and fumes do not annoy other site users. Fires must be extinguished by 10.30pm. Do not forage for wood, wood is sold in the Farm Shop.

14 – Dogs

At Thorpe Farm we offer a dog-friendly caravan and camping holiday. However we request that dogs must be kept on a leash at all times whilst on-site. Please be courteous and always clean up after your dog. There is a maximum of two dogs per pitch.

Our dog walking area is superb so please feel free to have a wonder with your dogs, where they are able to run free but please remember to clean up after them and respect other walkers who may not be as dog friendly!

15 – Wildlife & Vegetation

Respect of the flora on the park is expected. Please do not allow children to climb, break or otherwise damage the trees and bushes

Please do not feed the animals in and around the site.

16 – Noise

Please keep noise at a level which will not disturb other site users, quiet from 10pm around your caravan, awning or tent and silence during the hours of 11pm until 7am.

17 – Walks, Bicycle and Motorized Toys

Cycling is permitted on site and on the adjoining bridleway. Motorized toys must adhere to the speed limit of 5 mph and must be supervised at all times by a responsible adult.

As well as the Heritage Wood walk, which is approximately 1 mile long we have an underpass across the side road that takes you under the A66 giving you access to many walking and cycling routes.

18 – Cleanliness

We make every effort to keep the site facilities clean and tidy and ask for your assistance in maintaining this standard by using the refuse and recycling bins and chemical disposal points provided, and by leaving all facilities clean after use. Please adhere to all the signage around these points and in particular regarding Covid19 regulations. Please report any issues to reception, either in person or by calling 01833 627242.

19 – Rubbish Disposal

All rubbish and waste must be disposed of at the refuse area. Please do not allow your children to play in or around the toilet block or the waste disposal areas.

20 – Visitors

If you are expecting any visitors, please be reminded that they should park and pay at the Shop. All day visitors must make the Site Manager aware of their presence between the hours of 9.00 a.m. – 9.00 p.m.

All day visitors are welcome, subject to the current Covid19 regulations, but are chargeable and are the responsibility of the paying customer and must leave the site by 9.00pm (No Exceptions). All visitor cars must be left in the car park.

21 – Play Areas

The use of the play areas are entirely at the users risk and children under 10 must be supervised by an adult at all times. Please remind your children that respect for the equipment and others using the play area will be expected. If damages or breakages to equipment occur from misuse charges will be applied. Please inform the management should this occur.

Children must leave the play areas at dusk or 10.00pm at the latest.

22 – The Pond

Children must be accompanied at all times when near the pond. Paddling and bathing in the pond is dangerous and strictly prohibited.

23- Drugs & Alcohol

Please drink responsibly, excessive drinking will not be tolerated and illegal substances are strictly prohibited on site.

24 – Covid-19

Please take into consideration that Covid-19 is still around and that you should always abide by the most up to date government guidance on social distance, hygiene and safety.

25– Terms and Conditions

The Site Manager reserves the right to exclude customers for breach of our terms and conditions.

The management reserves the right to remove any person or property who in its opinion is not suitable to use the Park, or whose behaviour is considered by the management to be detrimental to the interests of other guests.

The Management reserves the right to change and amend these rules and regulations at any time, should it deem necessary.

Failure to comply with the park rules will lead to eviction from the park. In these circumstances the company shall not be under any liability to the persons involved and shall be discharged from further performance of its obligations. No refunds will be issues, should you be asked to leave.

By staying at Thorpe Farm Caravan site you will have agreed to comply with our site rules.