



SITE RULES

We ask that you adhere to these rules whilst on your Seasonal Pitch at Thorpe Farm. This ensures that all site users have the best experience possible. Please be aware that Thorpe Farm is a working farm and all areas of the farmstead are strictly out of bounds to the public for your own safety. Occupiers are responsible for their own conduct and the conduct of their children who should be supervised at all times.

We expect everyone to have courtesy, respect and consideration at all times to neighbors' and caravan owners. Bad language, unruly and/or intimidating behavior will not be tolerated.

Failure to comply with the park rules will lead to eviction from the park. In these circumstances the company shall not be under any liability to the persons involved and shall be discharged from further performance of its obligations. The management reserves the right to refuse admission to any person, caravan or vehicle and the management reserve the right to evict anyone at any time if their behavior is deemed to be unacceptable.

Fire

All caravans must be fitted with a fire extinguisher. In the event of fire:

- 1 Ensure the caravan is evacuated.
- 2 Raise the alarm
- 3 Call the fire brigade.
- 4 Alert the park owners

Reception in the Shop

The Farm Shop and Coffee Shop opening hours:

9.00am to 5.00pm Monday to Saturday

10.00am to 5.00pm on Sunday.

Emergency Telephone Numbers:

Owner – Paul Barks 07909 910255

Barnard Castle Surgery appointments 01833 690408

Barnard Castle Tourist Information 01833 690909

Local tourist information is available at The Farm Shop. For more information on the area, please do not hesitate to ask the Site Manager.

Caravans

The use of Electric heaters in awnings is strictly forbidden. Thorpe Farm Centre carries out an annual electric check any problems encountered during the season is to be reported to management. The electricity is rated at 10amp.

Insurance

Thorpe Farm Centre Ltd accepts no responsibility for loss, damage or theft of any property, including vehicles, caravans, and contents thereof. Customers must ensure that they have adequate insurance and their property is secured at all times.



Speed Limit

The speed limit on-site is 5mph. As there are often young children playing, we ask you to take special care when driving on-site.

Cars

Only one vehicle is allowed per pitch. Extra cars must be parked in the car park. Please remember the 5mph speed limit.

Commercial Vehicles

Commercial Vehicles, Electric and Motor Driven vehicles are not allowed on the park.

Barbecue

Open fires are not allowed on-site. Fire baskets are allowed with prior consent as long as they are off the ground but must be extinguished by 10.30pm.

Barbecues may be lit provided they are raised off the ground and are in a suitable container – no wood burning. Please ensure the smoke and fumes do not annoy other site users.

Dogs

At Thorpe Farm we offer a dog-friendly caravan and camping holiday. However we request that dogs must be kept on a leash at all times whilst on-site. Please be courteous and always clean up after your dog. There is a maximum of two dogs per pitch.

Our dog walking area is superb so please feel free to have a wonder with your dogs, where they are able to run free but please remember to clean up after them!

Wildlife & Vegetation

Please do not feed the animals in and around the site. Respect of the flora on the park is expected. Please do not allow children to climb, break or otherwise damage the trees and bushes.

Noise

Please keep noise at a level which will not disturb other site users especially between 10.00pm and 9.00am. All noise must stop by 12.00 midnight.

Walking & Cycling

Cycling is permitted on site and on the adjoining bridleway and we have a great selection of walks ranging from 1 mile to 8 miles starting and finishing at Thorpe Farm.

As well as the Heritage wood walk, which is approximately 1 mile long we have an underpass across the side road that takes you under the A66 giving you access to many walking and cycling routes. Maps are available from the shop or on our website for those who are interested.

Cleanliness

We make every effort to keep the site facilities clean and tidy and ask for your assistance in maintaining this standard by using the refuse and recycling bins and chemical disposal points provided, and by leaving all facilities clean after use.

No Fences or permanent structures are to be erected, only temporary structures are permitted and these are to be removed and stored at the end of each stay, and all items are to be stored out of sight in the awning at the end of each stay.



Rubbish Disposal

All rubbish and waste must be disposed of at the refuse area or in the bins located around the site. Please do not allow your children to play in or around the toilet block or the waste disposal areas.

Play Areas

The use of the play areas are entirely at the users risk and children under 10 must be supervised by an adult at all times.

Children must leave the play areas at dusk or 10.00pm at the latest

The Pond

Children must be accompanied at all times when near the pond. Paddling and bathing in the pond is dangerous and strictly prohibited.

Amenities Block

The amenities block is for the use of all people on the site and is open 24 hours a day. The children's game room will open at 9.00am and close at 10.00pm Children must be supervised at all times. The Games Room will be closed if it is deemed that children are unsupervised and out of control.

Terms and Conditions

The Owner and Thorpe Farm Staff reserves the right to exclude customers for breach of our terms and conditions.

The management reserves the right to remove any person or property who in its opinion is not suitable to use the Park, or whose behavior is considered by the management to be detrimental to the interests of other guests.

By booking in at Thorpe Farm Caravan site you will have agreed to comply with our site rules.

Please note that these are not exhaustive and may be added to or amended during the season

Thorpe Farm Centre

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